



Club Med Cancellation Policy

Cancellation policies are subject to change. Please be sure to familiarize yourself with the cancellation policies prior to booking clients. This is just a summary of the cancellation policy. Please visit the supplier website on the full cancellation policy as well as the terms and conditions

To access the terms & conditions for Club Med, you will need to visit the consumer site. Once on the consumer site you will want to scroll all the way to the bottom and click on “terms & conditions”. This will populate with a PDF.

The cancellation policy is dependent on what type of rate is booked and if the reservation falls during a holiday week. Refunds are dependent on how far in advance the reservation has been cancelled and if there was an air component booked with the reservation. Groups may be subject to their own cancellation policy. You will want to refer to the group contract for the cancellation policy.

The screenshot shows the footer of the Club Med website. It is organized into three main columns of links. The first column includes 'Great Members Program', 'Referral Rewards Program', 'Our Best Rate Guarantee', and a 'NEED HELP?' section with links for 'Contact us', 'Hurricane Protection Program', and 'Club Med Travel Checklist'. The second column includes 'Press Room' with links for 'Are you a supplier?', 'Brochures', 'Club Med Property', and 'Awards & Accolades'; a 'CLUB MED SUSTAINABILITY' section with links for 'Happy to Care', 'Local Development', 'La Foundation', and 'CSR Report'; and a 'Choose a website' section with a button for 'United States (English)'. The third column includes 'Club Med Jobs', 'Club Med Corporate', and 'Club Med Property'. At the bottom, there is a row of social media icons (Facebook, X, YouTube, Instagram, Pinterest) and a horizontal list of links: 'Terms & Conditions', 'Revised cancellation policy', 'Privacy Policy', 'Travel Protection Plans', 'Legal Information', 'FAQ', and 'Use of Artificial Intelligence'. The 'Terms & Conditions' link is circled in red, and a red arrow points to it from the left. Below this row is a 'Cookies consents' link.

Great Members Program	Press Room	
Referral Rewards Program	Are you a supplier?	
Our Best Rate Guarantee	Brochures	
	Club Med Property	
	Awards & Accolades	
NEED HELP?	CLUB MED SUSTAINABILITY	
Contact us	Happy to Care	
Hurricane Protection Program	Local Development	
Club Med Travel Checklist	La Foundation	
	CSR Report	
Choose a website		
United States (English) →		
Terms & Conditions	Revised cancellation policy	Privacy Policy
Travel Protection Plans	Legal Information	FAQ
Use of Artificial Intelligence		
Cookies consents		