

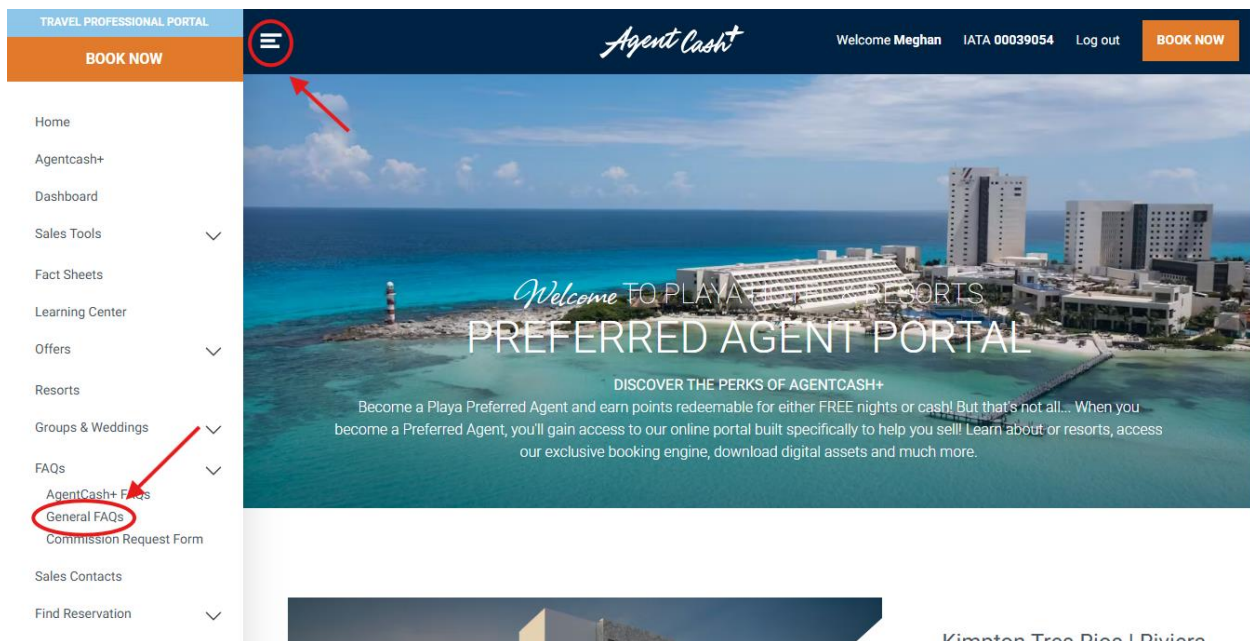


Playa Hotel and Resorts Cancellation Policy

Cancellation policies are subject to change. Please be sure to familiarize yourself with the cancellation policies prior to booking clients. This is just a summary of the cancellation policy. Please visit the supplier website on the full cancellation policy as well as the terms and conditions

To locate the cancellation policy for Playa Hotel and Resorts, you will log into the TA website for Playa Hotel and Resorts (agent cash+). From here you will click the menu in the top left hand side of the page. Once the menu populates, you will select the “general FAQs.” Under these FAQs will give you the cancellation policy on cancellations.

Cancellation penalties depend on if air and hotel was booked, hotel only, and if it was a transfer. To cancel any reservation, you must contact the call center. Reservations must be cancelled within a certain time frame prior to check in. After that time frame there may be cancellation fees.





BOARDWALK TRAVEL