



### **The Excellence Collection Groups**

#### **Requirements**

- 5 rooms required for a minimum of 3 nights.

#### **Important Information**

- Groups requests should be emailed in at the emails listed below.
- Due to the high demand of requests, the Group Sales Executives are responding to emails on a first come, first served basis within 7 business days.
- To be considered a group, 5 rooms are required for a minimum of 3 nights, also, group rates are based on room only, they do not offer a package rate with hotel and flight.
- No rooms should be booked before confirming the group, otherwise, any previously confirmed reservations will not be able to be counted as part of the group to apply for special perks or concessions and will not be allowed to be rebooked.
- Travel Agents should have an active account in The Excellence Collection [Booking Portal](#) before processing any reservations in order to collect commissions; otherwise, any reservation booked outside of the portal cannot be paid.
- Groups Sales Executive:
  - Finest Resorts (Finest Playa Mujeres, Finest Punta Cana; multigenerational): [groups4@theexcellencecollection.com](mailto:groups4@theexcellencecollection.com)
  - Excellence Resorts (Excellence Riviera Cancun, Excellence Playa Mujeres, Excellence Punta Cana, Excellence El Carmen, Excellence Oyster Bay; adults only 18+): [groups7@theexcellencecollection.com](mailto:groups7@theexcellencecollection.com)
  - When you contact them please make sure to let them know the following:
    - Travel Agent Name.
    - Travel Agency Name.
    - Name of the Group or clients (in case of a Wedding, please provide the names of the Bride and Groom and let them know if you have a wedding date on hold).
    - Travel Dates (most previous date of arrival and latest date of departure).
    - Number of Rooms.
    - Purpose of the trip.
    - Country(ies) where the guests are coming from (this is very important to know, if they would be coming from different countries, please mention all).



**Additional Resources:**

- Boardwalk Travel Agency Facebook Group
- Boardwalk Travel Agency Groups email: [groups@boardwalktravelagency.com](mailto:groups@boardwalktravelagency.com)
- [The Excellence Collection Travel Professionals Group](#) Facebook Group