

HOW TO BOOK DISNEY+ PERKS SPECIAL OFFERS



Selected special offers may be available only to active Disney+ subscribers with Disney+ Perks. Visit the Disney Travel Agents site for details on currently available offers.

Action Required

Inform your Client that you may only book Disney+ Perks offers on their behalf if they are an active Disney+ subscriber who also has subscribed to Disney+ Perks, and that you must provide their Disney+ User ID (email address) to Disney at the time of booking. Remind your Client that you or Disney may elect to cancel their reservation if they are not a Disney+ subscriber, they have not subscribed to Disney+ Perks, or their Disney+ User ID is not confirmed by Disney.

You must submit the Client's Disney+ User ID via the **Disney+ Perks Offer Client Verification form**. This will associate the reservation with the Client's Disney+ account for verification; this step is required for the Client to receive the promotional offer.

STEP 1

Pre-qualify that the Client is a Disney+ subscriber with Disney+ Perks.

- Ask your Client to confirm verbally or in writing that they are a Disney+ subscriber and they have subscribed to Disney+ Perks.
- If you are meeting with the Client in person, you may visually verify that they are logged into Disney+ Perks using their account when you make the booking (disneyplus.com/perks).

STEP 2

Collect the Client's Disney+ User ID (email address) prior to booking.

Caution: Do not assume your Client's Disney+ User ID is the same as the email address they may have provided for their booking.

STEP 3

Book the offer online and make note of the Disney reservation number.

If you need to call to complete the booking, the Client's Disney+ User ID will be requested for verification during the call.

STEP 4

Submit the Disney+ Perks Offer Client Verification form no later than the Wednesday after the calendar week in which the booking is made.

Visit DisneyTravelAgents.com/form/disneyoffer or scan the QR code shown here. The form will require you to provide the following information:

- Disney reservation number
- Client's Disney+ User ID (email address)



Tips

- It may take up to one hour for a new Disney+ subscriber to show as eligible for this offer in Disney's systems. This will not prevent you from booking the offer online, but it will impact any telephone bookings or modification activities.
- Disney+ subscribers who wish to subscribe to Disney+ Perks can visit disneyplus.com/perks and log in with their Disney+ User ID. There is no additional charge for current Disney+ subscribers to subscribe to Disney+ Perks.
- The Disney+ Perks Offer Client Verification form will not validate Disney+ User IDs in real time. If any Disney+ User ID fails verification, you will be contacted to conduct follow-up action.
- If you need to make a correction on the form, please resubmit the Disney+ Perks Offer Client Verification form or follow any instructions provided.
- You may submit forms for multiple reservations during the same session.

HOW TO MODIFY EXISTING RESERVATIONS DISNEY+ PERKS SPECIAL OFFERS



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You must submit the Client's Disney+ User ID via the **Disney+ Perks Offer Client Verification form**. This will associate the reservation with the Client's Disney+ account for verification; this step is required for the Client to receive the promotional offer.

STEP 1

Pre-qualify that the Client is a Disney+ subscriber with Disney+ Perks.

- Ask your Client to confirm verbally or in writing that they are a Disney+ subscriber and they have subscribed to Disney+ Perks.
- If you are meeting with the Client in person, you may visually verify that they are logged into Disney+ Perks using their account when you make the booking (disneyplus.com/perks).

STEP 3

Modify an existing booking into a Disney+ Perks offer (online, when possible) and make note of the Disney reservation number.

- Walt Disney World® Resort reservations **can** be modified online, in most situations.
- Disney Cruise Line reservations **cannot** be modified into a special offer online. You have **two options**:

OPTION 1: Rebook and cancel online

If the existing booking is outside the cancellation-fee period, book a new Disney Cruise Line reservation **online** under the Disney+ Perks offer, and then cancel the previous reservation **online**.

Note: A deposit for the new reservation will be due at the time of booking. Existing policies will apply to the deposit and commission on the cancelled booking.

OPTION 2: Modify the booking by calling Disney Cruise Line

If you call to modify the booking, the Client's Disney+ User ID will be requested for verification during the call.

STEP 2

Collect the Client's Disney+ User ID (email address) prior to booking.

Caution: Do not assume your Client's Disney+ User ID is the same as the email address they may have provided for their booking.

STEP 4

Submit the Disney+ Perks Offer Client Verification form no later than the Wednesday after the calendar week in which the booking is made or modified.

Visit DisneyTravelAgents.com/form/disneyoffer or scan the QR code shown here. The form will require you to provide the following information:

- Disney reservation number
- Client's Disney+ User ID (email address)



Tips

- It may take up to one hour for a new Disney+ subscriber to show as eligible for this offer in Disney's systems. This will not prevent you from booking the offer online, but it will impact any telephone bookings or modification activities.
- Disney+ subscribers who wish to subscribe to Disney+ Perks can visit disneyplus.com/perks and log in with their Disney+ User ID. There is no additional charge for current Disney+ subscribers to subscribe to Disney+ Perks.
- The Disney+ Perks Offer Client Verification form will not validate Disney+ User IDs in real time. If any Disney+ User ID fails verification, you will be contacted to conduct follow-up action.
- If you need to make a correction on the form, please resubmit the Disney+ Perks Offer Client Verification form or follow any instructions provided.
- You may submit forms for multiple reservations during the same session.